



# Covid Safe Operating Procedure Guidelines for Holiday Customers

We have put together some information and simple guidelines to help you enjoy your day and travel with confidence.

## Enhanced Cleaning

Swift Valley Coach Travel has implemented enhanced cleaning regimes for your peace of mind including regular cleaning down of high contact touch surfaces such as handrails, armrests and seatbelt buckles throughout the day. Coaches are deep cleaned daily prior to your trip and treated with an anti-viral fogging system.

## What to expect on your tour

- At the pick-up point your driver will disembark and greet you on the pavement. You will be advised of your seat number, at this time it will not be possible to accommodate specific seat requests, however passengers traveling together will be seated together.
- Please practice social distancing whilst waiting at the pick-up point.
- Customers with symptoms of Covid-19 must not travel and should seek further advice from NHS 111.
- Hand sanitiser will be available every time you board the coach.
- For the safety of everyone, we will continue to recommend that customers wear face coverings on-board, unless medically exempt, as per the government's expectation for transport and confined spaces.
- The seats directly behind the driver will not be in use. Please follow the signage on-board.
- Ventilation on-board WILL NOT be set to re-circulate air. Windows will be kept open where possible.
- At your destination or comfort stop please allow your driver to disembark first.



**TRAVEL WITH CONFIDENCE**



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[www.swiftvalleycoaches.com](http://www.swiftvalleycoaches.com)

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