



Covid Safe Operating Procedures Guidelines for Private Hire Customers

We have put together some information and simple guidelines to help you enjoy your day and travel with confidence.

Enhanced Cleaning

Swift Valley Coach Travel has implemented enhanced cleaning regimes for your peace of mind including regular cleaning down of high contact touch surfaces such as handrails, armrests and seatbelt buckles throughout the day. Coaches are deep cleaned daily prior to your trip and treated with an anti-viral fogging system on a weekly basis.

On-board Safety Procedures

- Passengers are reminded to practice social distancing, where possible, at departure points.
- At the departure point the driver will dis-embark and wait on the pavement whilst passengers board the coach
- Hand sanitiser will be available at the entrance as you board the coach.
- For the safety of everyone, we will continue to recommend that passengers wear face coverings throughout the journey, unless medically exempt, as per the government's expectation for transport and confined spaces. Passengers travelling without a face mask will need to board the coach first and seat towards the rear of the coach, away from the driver.
- Drivers will wear face masks to protect passengers.
- The seats directly behind the driver will not be in use. Please follow the signage on-board.
- Ventilation on-board WILL NOT be set to re-circulate air. Windows will be kept open where possible.
- At your destination or comfort stop please remain seated and allow your driver to disembark first.
- The group organiser or lead passenger is responsible for holding the contact details of all passengers for 21 days after travel for the purposes of NHS Track and Trace.
- Any passenger displaying any symptoms of Covid-19 must not attempt to travel on any outward or return journeys and should seek further advice from NHS 111

TRAVEL WITH CONFIDENCE



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