



PERSON SPECIFICATION

PCV Coach & Minibus Driver	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> • Full PCV driving licence - no more than 6 penalty points • Full Driver CPC • Digital tachograph card • Eligibility to work in the UK 	<ul style="list-style-type: none"> • Enhanced DBS check
Experience	<ul style="list-style-type: none"> • A minimum of 2 years' experience driving coaches and/or buses 	<ul style="list-style-type: none"> • Professional driving experience across the UK • Accident free record for previous 12 months
Skills	<ul style="list-style-type: none"> • Ability to drive a range of vehicles to a competent and safe standard. • Good customer service skills. • Carry out the role to a high standard. • Ability to work unsupervised • Ability to work under pressure • Good verbal and written communication • Ability to operate mobile phone technology to access emails and work tickets and app based systems. 	<ul style="list-style-type: none"> • Good level of route planning skills • Problem solving skills
Knowledge	<ul style="list-style-type: none"> • Good understanding of customer service and customer experience • Use of google maps for route planning. • Good understanding of Drivers' hours regulations. 	<ul style="list-style-type: none"> • Good geographical knowledge of the UK
Attitude	<ul style="list-style-type: none"> • Flexibility and willingness to be adaptable to changes • Friendly • Polite • Customer focussed • Honest • Enthusiastic • Calm under pressure • Can do attitude 	
Health & Safety	<ul style="list-style-type: none"> • Physically able to carry out the role. • Ability to pass PCV medical 	<ul style="list-style-type: none"> • Manual handling

PCV Coach & Mini-bus Driver	Essential	Desirable
<p>Pre-employment checks</p>	<ul style="list-style-type: none"> • Driving licence checks • Eligibility to work in UK • Suitable references • Ability to pass a DBS Enhanced check • Must have own transport • Live within a reasonable distance from base • Flexibility with varied start and finish times • Willing to do overtime and on-call work 	<ul style="list-style-type: none"> • DBS Enhanced Certificate